

# **COLLECTIVE AGREEMENT**

**Between**

**HIGH CREST PLACE LIMITED  
New Glasgow, Nova Scotia**

**-and-**

**Local 2330 of the  
CANADIAN UNION OF PUBLIC EMPLOYEES**

**Term of the Agreement:**

**April 1, 2018  
to  
March 31, 2021**



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## ARTICLE 1 - PREAMBLE

### 1.01 Preamble

Whereas it is the desire of both parties to this Agreement:

- (a) To maintain the existing harmonious relations and settle conditions of employment between the Employer and the Union;
- (b) To recognize the mutual value of joint discussions and negotiations in all matters pertaining to working conditions, hours of work and scale of wages, etc.;
- (c) To encourage efficiency in operation;
- (d) To promote the morale, well-being and security of all the employees in the bargaining unit of the Union;

**AND WHEREAS** it is now desirable that methods of bargaining and all matters pertaining to the working conditions of the employees be drawn up in an agreement;

**NOW THEREFORE**, the parties agree as follows:

## ARTICLE 2 - DEFINITIONS

### 2.01 "Gender"

Throughout this Agreement, the masculine includes the feminine and the plural includes the singular and vice versa, as the context may require.

### 2.02 "Employee"

means a full-time employee or regular part-time employee in the bargaining unit who have successfully completed the probationary period and shall exclude Casual employees.

### 2.03 "Full-Time Employee"

means an employee who has successfully completed the probationary period and who works the regular hours of work set out in **Article 11**.



#### **2.04 “Regular Part-Time Employee”**

means an employee who has successfully completed the probationary period and who works less than the regular hours of work set out in **Article 11**. Benefits under this agreement for Part-Time employees shall be pro-rated on the basis of Regular Hours Paid to Full-Time hours.

#### **2.05 “Probationary Period”**

means the first five hundred and sixty (560) Hours Worked. When an employee proves unsuitable for the position, the employee’s employment may be terminated at any time during the probationary period without the test of just cause.

#### **2.06 “Casual Employee”**

is a worker who is excluded from the Bargaining Unit and who works on a day to day basis as required. The terms and benefits of this Collective Agreement do not apply to Casual Employees.

#### **2.07 “Temporary Vacancy ”**

is a vacant position for a designated period in excess of two (2) months. The Employer may require an Employee to fill at least two (2) months of the temporary vacancy before such an employee is eligible to apply for another temporary vacancy.

#### **2.08 “Hours Worked”**

means hours actually worked by the employee and excludes vacations, holidays, sick leaves, other leaves, overtime hours and hours paid by a third party (WCB, EI, etc...).

#### **2.09 “Regular Hours Paid ”**

includes hours paid by the Employer including paid vacations, paid holidays paid sick leaves, and any other paid leaves for which an employee is compensated by the Employer, but excludes overtime hours, premiums and hours paid by a third party (WCB, EI, etc...).

#### **2.10 “Day” or “Holiday”**

includes only those shifts which commence on the calendar date of the Day or Holiday.

#### **2.11 “Business Day”**

means Monday to Friday excluding Holidays.

**2.12 “Union”**

means Local 2330 of the Canadian Union of Public Employees.

**2.13 “Employer”**

means Highcrest Place Ltd.

**2.14 “Mutually Agreed” or “Mutual Agreement”**

means a Temporary Agreement between an employee and the Employer.

**2.15 “Mutually Agreed between the Parties”**

means a Written Agreement between the Employer and the Union.

**2.16 “Spouse”**

means a legal marriage partner or a common law partner who has cohabited with the individual in a conjugal relationship for a period of at least one year. This includes a same-sex spouse for the purposes of this Agreement.

**2.17 “Regular Hourly Rate”**

means the annual salary rate divided by two thousand and eighty (2080).

**2.18 “Date of Hire”**

means the date on which an employee becomes a member of the Bargaining Unit.

**2.19 “Date of Employment”**

means the date on which a worker is continuously employed by the Employer.

**ARTICLE 3 - UNION RECOGNITION**

**3.01 Recognition of CUPE**

The Employer recognizes the Canadian Union of Public Employees and its Local 2330 as the collective bargaining agent for all full time and regular part time employees of Highcrest Place Limited carrying on business at 222 Provost Street, New Glasgow, Nova Scotia excluding the Administrator, Director of Care, Dietary Co-ordinator, Environmental Co-ordinator and Director of Recreation and Maintenance Co-ordinator, and all persons

excluded by paragraphs (a) and (b) of subsection 2 of the Trade Union Act.

### **3.02 No Agreements Required**

No Employee shall be required to make any written or verbal agreement with the Employer, its representatives or supervisor which is contrary to this Collective Agreement.

### **3.03 Right to Representative of CUPE**

The Union reserves the right to have a representative of the Canadian Union of Public Employees assist them in negotiations, grievance and all other dealings with the Employer. The representative shall have reasonable access to the Employer's premises in order to investigate and assist in the settlement of a grievance. Such representative shall first obtain permission from the Employer before entering the institution.

### **3.04 List of Officers and Representatives**

The Union shall provide the Administrator with a list of all officers and representatives of the Union and shall also advise of any additions and deletions to the list.

### **3.05 Designated Bulletin Boards**

The Employer shall continue to provide a designated bulletin boards for the use of the Union for Union purposes. Bulletins and notices (other than notices of the time and place of Union meetings) shall be submitted for the approval of Management before posting, which approval shall not be unreasonably withheld.

## **ARTICLE 4 - NO DISCRIMINATION**

### **4.01 Human Rights Act**

The Parties agree that there shall be no discrimination as established by the Nova Scotia Human Rights Act.

## **ARTICLE 5 - MANAGEMENT RIGHTS**

### **5.01 Application of the Collective Agreement**

Management's rights referred to in this Article, shall be exercised in a manner consistent with the terms of this Agreement.

## **5.02 Rights of the Employer**

The Union recognizes that it is the right of the Employer to manage the facility in which it is engaged and without limiting the generality of the foregoing, the Employer shall have the right to:

- (a) Maintain order, discipline and efficiency;
- (b) To operate and manage its business and direct the work force in accordance with its responsibilities;
- (c) To determine the work to be performed and establish standards, methods, procedures and schedules of operations,
- (d) To determine the requirements, select, hire, transfer, promote, demote, classify, lay-off, suspend and discharge an employee.
- (e) To increase or decrease the work force;
- (f) To maintain work place rules and regulations to be observed by employees;
- (g) All matters concerning the operation of the Employer's business not specifically dealt with in this Collective Agreement shall be reserved to be the Management's sole responsibility;
- (h) The exercise of the foregoing rights shall not supercede the other specific provisions of the Agreement, and this clause shall not prevent the processing of grievances.

## **ARTICLE 6 - UNION SECURITY**

### **6.01 New Employees**

All new employees shall become members of the Union after the completion of the probationary period as defined in **Article 2.05**.

### **6.02 Acquaint New Employees**

The Employer agrees to acquaint new employees with the fact that a Collective Agreement is in effect, and with the conditions of employment set out in **Article 6** and **Article 7** dealing with the Union Security and Dues Checkoff.

### **6.03 Copy of Agreement**

New employees shall be presented with a copy of the Collective Agreement, on commencement of the employment. The employer agrees to pay 50% of the costs, in the printing of copies of the collective agreement to a maximum of \$100.00.

#### **6.04 Orientation Period**

Newly hired employees shall be subject to an orientation period.

### **ARTICLE 7 - CHECK-OFF OF UNION DUES**

#### **7.01 Deduction of Dues**

Employees shall have dues deducted bi-weekly from their salary in the amount determined by the Union.

#### **7.02 Submission of Dues**

Dues deductions shall be forwarded to the Secretary-Treasurer of Local 2330 no later than the 15th day of the month following, accompanied by a list of the names of the employees from whose earnings the deductions were made.

#### **7.03 Annual Statement**

On the Income Tax (T4) slips, the Employer shall indicate the amount of union dues paid by each employee in the previous year.

#### **7.04 Employer Indemnity**

The Union shall indemnify the Employer and hold it harmless against any and all claims, demands and liabilities in respect of action taken by it for the purpose of complying with the provisions of this Article.

#### **7.05 Limitation of Deduction**

Union dues shall be deducted once the employee has completed the probationary period.

#### **7.06 Personal Information**

(a) Employees shall be required to provide up to date personal information to the Employer including current name, address, telephone number and shall indicate in writing to the Employer their consent for the Employer to disclose the information.

(b) With the proper consent of the employee the employer shall provide the Union

upon request with the current name of each bargaining unit member, mailing address, phone number, classification and appointment status.

## **ARTICLE 8 - DISCHARGE, SUSPENSION AND DISCIPLINE**

### **8.01 Right of the Employer to Discipline**

- a) The Union recognizes the Employer's right to discipline, suspend or discharge an employee where necessary. No employee who has completed the probationary period shall be disciplined, suspended or discharged except for just cause.
- b) When an employee is disciplined, suspended or discharged, the employee shall be notified that they have the right to have a steward present when given the reason for the measure.

### **8.02 Dismissal of Probationary Employee**

Workers who have not completed their probationary period are excluded from the bargaining unit and may be terminated at any time during the probationary period without recourse to any union representation or grievance processes.

### **8.03 Right to Union Representation**

An employee has the right to have a Steward present at any discussion with the Employer which is of a disciplinary nature. The Employer shall notify the employee in advance that disciplinary action is being considered in order that the employee can notify a Steward.

### **8.04 Warning Letters**

When a warning, disciplinary or discharge letter, is given to a member of the union, a copy of the letter will also be sent to the union.

## **ARTICLE 9 - GRIEVANCE PROCEDURE**

### **9.01 Grievance Defined**

A grievance shall be a difference of interpretation of this Agreement or an alleged violation of the provisions of this Agreement.

### **9.02 Grievance Procedure**

The procedure for processing any grievance shall be as follows:

**Step 1**

When an employee has a grievance, the Employee shall, within five (5) business days of the discovery or occurrence of the incident giving rise to the grievance, discuss the grievance with the Director or designated Coordinator, who shall provide the Employee with answer within five (5) business days.

**Step 2**

Failing a response, or if the response received in Step 1 is not satisfactory, the Union shall refer the grievance to the Administrator within five (5) business days of receipt of the reply in Step 1. The referral to the Administrator shall be in writing and contain a statement of facts giving rise to the grievance, the redress sought and an indication of the provisions of this Agreement on which the grievance is based, and shall be signed by the Employee and / or the Union Site Representative. The Administrator shall meet with the Grievor and / or the Union and shall give a decision in writing within five (5) business days of the meeting.

**Step 3**

Failing a response, or if the response received in Step 2 is not satisfactory to the Union, the Union shall within twenty (20) business days of receipt of the response notify the Administrator in writing of the Union's intention to submit the grievance to arbitration.

**9.03 Union Grievance**

- (a) The Union shall have the right to originate a grievance on behalf of an employee or group of employees in the manner provided in the Grievance Procedure.
- (b) A grievance related to a group of employees or related to policy, suspension, discharge, layoff or recall filed within five (5) business days of the discovery or occurrence of the incident giving rise to the grievance may by-pass Step 1 and may be submitted at Step 2 of the grievance process.

**9.04 Grievance by the Employer**

Any grievance of the Employer shall be referred in writing to the Union within five (5) business days of the occurrence of the circumstances giving rise to the grievance and the Union shall meet within two (2) business days thereafter with the Administrator to consider the grievance. If final settlement of the grievance is not completed within five (5) business days of such meeting, the Employer may submit the grievance to arbitration by giving notice to the Union within five (5) business days thereafter.

**9.05 Right to Union Representation**

- a) An employee has a right to have a Union Representative present at any time a grievance or disciplinary matter relating to the Employee is discussed with the Employee.
- b) After a grievance has been filed at Step 2, the Employer shall not negotiate the grievance with the aggrieved employee without consent of the Union.

#### **9.06 Time Limits Arbitrary**

If a complaint is not submitted to arbitration or advanced from one step to another within the time limit specified in this Article, or is not extended by agreement in writing between the Employer and the Union, the grievance shall be deemed abandoned and all rights of recourse to the grievance procedure shall expire.

#### **9.07 No Arbitration except through Procedure**

- (a) All grievances shall be indicated promptly to the other in writing.
- (b) Unless otherwise agreed between the Employer and the Union, no matter may be submitted to arbitration unless settlement thereof has been attempted through the grievance procedure set out in this Article.

#### **9.08 Duties of Union Stewards**

The Employer agrees that the Stewards shall not be unduly hindered in the performance of their duties. The Union recognizes that each Steward is employed by the Employer and will not leave work during working hours without first obtaining the permission of the supervisor, which permission shall not be unreasonably withheld.

### **ARTICLE 10 - ARBITRATION**

#### **10.01 Single Arbitrator unless Agreement for Board**

In the event that a grievance is submitted to arbitration, the case shall be heard by a single arbitrator unless it is mutually agreed by the Employer and the Union that the case should be heard by a three (3) person Board of Arbitration.



## **10.02 Selection of the Arbitration Board**

The Arbitration Board shall be selected as follows:

- (a) within ten (10) days of the receipt of the notice of arbitration, the Employer and the Union shall each appoint a member of the Arbitration Board and shall advise the other party of the appointee.
- (b) the two appointees shall, within ten (10) business days of the appointment of the second of them, agree upon a Chairman.
- (c) If the Employer or the Union failed to appoint a nominee, or if the two nominees fail to agree upon a Chairman, the appointment shall be made by the Minister of Labour upon the request of either Party.

## **10.03 Selection of a Single Arbitrator**

If the Employer and the Union agree that the grievance is to be heard by a single Arbitrator, the Arbitrator shall be selected within ten (10) business days of the receipt of the notice of arbitration. In the event of failure to agree, the Minister of Labour of the Province of Nova Scotia may, upon the application of either Party, appoint an Arbitrator.

## **10.04 Rendering Arbitration Decision**

The Board of Arbitration or single Arbitrator shall render a decision in as short a time as possible. With due regard to the wishes of the Parties, the decision shall, in the normal course, be handed down within a maximum of fourteen (14) days from the hearing date.

## **10.05 Powers of Arbitrator or Board of Arbitration**

A Board of Arbitration or an Arbitrator shall not alter, modify, amend or delete any part of this Agreement, but shall have the power to modify or set aside any unjust penalty of discharge, suspension or discipline imposed by the Employer on an employee.

## **10.06 Arbitration Fees**

Each Party shall pay the fees and expenses of the Arbitrator it appoints and one-half (½) the fees and expenses of the Chairman or single Arbitrator.

## ARTICLE 11 - HOURS OF WORK

### 11.01 Regular Hours of Work for Full-Time Employees

The regular hours of work for Full-Time employees shall consist of a combination of defined shifts that averages eighty (80) hours bi-weekly.

### 11.02 Rest Breaks

Each four (4) hours worked shall include one (1) fifteen (15) minute rest period.

### 11.03 Meal Breaks

Employees working at least an eight hour shift shall also be provided with at least one (1) meal break calculated on the basis of fifteen (15) minutes for each (4) hours worked.

### 11.04 Work Week

The work week shall be from Sunday to the following Saturday.

### 11.05 Consecutive Work Days

No employee will be required to work more than six (6) regularly scheduled consecutive days or more than forty eight (48) hours without a rest period of at least one (1) day unless mutually agreed. Based on operational requirements, the Employer will make a reasonable effort to schedule consecutive days off.

### 11.06 Scheduling Hours of Work

- (a) The Hours of work shall be posted four (4) weeks in advance of the schedule to be worked.
- (b) The schedule will cover a period of not less than two (2) weeks nor more than four (4) weeks with the exception of the schedule covering summer season which shall normally be posted by May 31 and with the exception of the schedule covering the Christmas season which shall normally be posted by November 15.
- (c) At least two weeks before the schedule is due to be posted, an employee may request in writing specific days off and the request shall be granted where operationally possible.
- (d) It shall be permissible for two Employees to exchange their shifts or days off with the written consent of the Employer.

- (e) The Employer shall not be penalized or be required to incur additional costs or risk overtime liabilities by the arrangements set out in 11.06 (c) and (d) above.

#### **11.07 Off Hours between Shifts**

There shall be a minimum of eight (8) hours off between regularly scheduled shifts unless mutually agreed upon otherwise.

#### **11.08 Emergency Double Shifts**

When an employee has to work a double shift in an emergency, that employee may have the next adjacent scheduled day off, provided the Employer has adequate staff to accommodate the request.

#### **11.09 Changes to Daylight Savings Time**

When Standard Time changes to Daylight Saving Time or vice-versa, Employees will be paid for the hours actually worked and such time shall not constitute overtime.

#### **11.10 Standard Shifts**

- (a) Standard shifts for full-time employees shall not normally be less than eight (8) hours and not more than twelve (12) hours.
- (b) Standard shifts for regular part-time employees shall not normally be less than four (4) hours.
- (c) There shall no split shifts except where mutually agreed between the parties.

#### **11.11 Scheduling Available Shifts**

Regular part-time employees with registered availability to work additional shifts shall have priority consideration for available shifts.

#### **11.12 Christmas Scheduling**

Based on operational considerations, for employees normally scheduled twelve (12) hour shifts, the Employer shall endeavour to maintain the practice of scheduling eight (8) hour shifts for the shifts beginning on December 24<sup>th</sup>, 25<sup>th</sup>, 26<sup>th</sup>.

### **11.13 Leave for Storm or Hazardous Conditions**

It is the responsibility of the Employee to make every reasonable effort to arrive at work as scheduled, however, during storm conditions when such arrival is impossible, or delayed, all absent time will be deemed to be leave, and the Employee has the option to:

- (a) take the absent time as unpaid; or
- (b) deduct the absent time from accumulated overtime, holiday time or vacation; or
- (c) when the Employee has no entitlement to accumulated paid leave, the Employee may, with approval of the Employer, make up the absent time as the scheduling allows.

## **ARTICLE 12 - OVERTIME AND CALL-OUT**

### **12.01 Overtime Defined**

- (a) An employee is entitled to be compensated for overtime worked at the rate of (1.5X) time and one half of the regular hourly rate where the Employer requires that:
  - i) a full-time employee works in excess of the Regular Hours of Work set out in Article 11.01; or
  - ii) a full-time employee works in excess of the full-time employee's standard shift for that day; or
  - iii) a part-time employee works in excess of the part-time employee's standard shift for that day where that scheduled shift is a least an eight (8) hour shift.
- (b) Notwithstanding paragraph (a), overtime shall not be claimed or paid for less than fifteen (15) minutes at the end of a shift, but if overtime exceeds fifteen (15) minutes, the overtime rates shall apply for the total overtime worked.
- (c) Except in extenuating circumstances all overtime must be authorized by the Employer.

### **12.02 Payment of Overtime**

Overtime shall normally be paid within one pay period of its occurrence.

### 12.03 Call Back Guarantee

- (a) When an Employee is required to report back to work on the same day after leaving the premises of the Employer following completion of a shift, but before the commencement of the Employee's next shift, the Employee shall be paid a minimum of four (4) hours at straight time rates for the extra time worked or time and one-half for all overtime worked, whichever is greater.
- (b) **Article 12.03 (a)** shall not apply to a part-time employee who agrees to work additional shifts unless the time worked in a two (2) week period is in excess of Regular Hours of Work set out in **Article 11.01**.

## ARTICLE 13 - HOLIDAYS

### 13.01 Holidays for Full-Time Employees

The Employer recognizes the following as holidays:

New Year's Day	Christmas Day
Boxing Day	Heritage Day
Good Friday	Victoria Day
July 1st	August Civic Holiday
Labour Day	Thanksgiving Day
Remembrance Day	

### 13.02 Holiday Pay

- (a) Paid holiday leave credits shall be earned by an employee on the basis of regular hours paid.
- (b) An employee shall accumulate entitlement on the basis of one (1) hour of holiday credit for each 23.64 regular hours paid to a maximum accrual of eighty eight 88 hours of holiday credits in a fiscal year period.
- (c) Employees required to work on any of the foregoing recognized holidays, may request to be scheduled a banked holiday on an alternate day mutually agreed.

### 13.03 Hours Worked during Holidays

- (a) Employees required to work on the foregoing recognized holidays shall be paid at the rate of time and one-half (1.5 x).

- (b) Employees required to work on any of the foregoing recognized holidays, shall be scheduled the holiday with pay provided in **Article 13.02** on an alternate day mutually agreed.
- (c) Employees required to work overtime in excess of their regularly scheduled shift on a holiday shall receive overtime compensation at the rate of double times (2X) their normal hourly rate of pay.

#### **13.04 Christmas and New Years Day**

Where operationally possible, an Employee shall have either Christmas or New Year's Day off unless otherwise mutually agreed.

#### **13.05 Accumulation of Holidays**

Employees shall be allowed to accumulate a maximum of six (6) holidays for use at a later time, such time to be scheduled by mutual agreement between the Employer and the employee.

### **ARTICLE 14 - VACATIONS**

#### **14.01 Vacation Accrual**

Employees shall receive vacation with pay in accordance with their accrued vacation credits based on years of service. Vacation credits shall accumulate to the Employee and vacation time shall be granted on the following basis:

- (a) Effective the date of employment:
  - i) vacation pay credits shall accumulate at the rate of one (1) hour of vacation credit for each twenty-five (25) regular hours paid.
  - ii) with sufficient vacation pay credits, the Employee shall be entitled to schedule two (2) weeks of uninterrupted vacation time off.
- (b) After five (5) years of service:
  - i) vacation pay credits shall accumulate at the rate of one (1) hour of vacation credit for each 16.666 regular hours paid.
  - ii) with sufficient vacation pay credits, the Employee shall be entitled to schedule three (3) weeks of uninterrupted vacation time off.

- (c) After fifteen (15) years of service:
  - i) vacation pay credits shall accumulate at the rate of one (1) hour of vacation credit for each 12.5 regular hours paid.
  - ii) with sufficient vacation pay credits, the Employee shall be entitled to schedule four (4) weeks of uninterrupted vacation time off.

#### **14.02 Vacation Scheduling**

- (a) The vacation year will be from May 1 to April 30 the following year.
- (b) Paid vacation time off shall be scheduled by the Employer at a time mutually agreed.
- (c) No vacations will be scheduled between December 20<sup>th</sup> and January 5<sup>th</sup> unless the Home can allow an employee to be away, keeping in mind the proper operation of the Home.
- (d) No vacation of longer than two (2) weeks shall be taken between June 15 and September 15, unless there is vacation time remaining in that period and operational requirements can be met and staff is available.
- (e) Employees shall submit the vacations requested by March 31st of each year.
- (f) The vacation schedule shall be posted by May 31st of each year.
- (g) Vacations will be distributed as equitably as possible among Employees. Where a conflict arises between the requested vacation period of two or more Employees, the conflict will be resolved on the basis of seniority.
- (h) After the vacation schedule is posted, if operational requirements permit additional Employees to be on vacation leave, such leave shall be offered to Employees on a first-come, first-served basis.

#### **14.03 Vacation Carry Over**

Vacation should be taken in the year in which it becomes owing to the Employee and shall not be carried over from one year to another unless permitted by the Employer due to extenuating circumstances, i.e. such as serious illness, approved leave of absence.

#### **14.04 Recall from Vacation**

No employee shall be recalled to work during scheduled vacation unless they are paid overtime for the recalled hours worked in accordance with **Article 12.01**.

#### **14.05 Hospitalization during Vacations**

In the case of an employee being admitted to hospital while on vacation, the employee may change the status of the leave to sick leave with effect from the date the employee was admitted to hospital. The period of vacation so displaced in this article shall be reinstated for use at a later date to be mutually agreed.

### **ARTICLE 15 - PREGNANCY AND PARENTAL LEAVE**

#### **15.01 Pregnancy / Parental / Adoption Leave**

- (a) Pregnancy, Parental and Adoption Leave shall be in accordance with the Pregnancy Leave and Parental Leave section (Section 59) of the Labour Standards Act of Nova Scotia (Chapter 246 of the Revised Statutes 1989).
- (b) Service and Seniority Continuation
  - i) While on pregnancy, parental leave, or adoption leave, an employee shall continue to accrue and accumulate service and seniority credits at the same rate as before the leave for the duration of the leave and the employee's service and seniority shall be deemed to be continuous.
  - ii) Notwithstanding the above, for the purpose of benefit calculations, the weeks on Pregnancy Leave shall be considered time worked. Benefits include vacations, holidays and sick leave accumulations. For the sake of clarity, time spent on parental or adoption leave shall not be considered time worked and employees shall not accrue benefits during those leaves.
- (c) Group Benefit Plan Continuation
  - i) While an employee is on pregnancy, parental, or adoption leave the Employer shall permit the employee to continue participation in eligible benefit plans. The employee shall be responsible to pay both the Employer and the employee's shares of the premium costs for maintaining such coverage for which the employee is eligible during the period of leave.
  - ii) Notwithstanding the above, if an employee chooses to continue to



participate in the Pension Plan, the Employer and the employee will make contributions as required by the Plan during the weeks of Pregnancy Leave.

### **15.03 No Termination**

The Employer shall not terminate the employment of an employee because of the Employee's pregnancy.

### **15.08 Pregnancy/Parental Leave Deferral**

If an employee is entitled to parental or pregnancy leave and the child to whom the leave relates is hospitalized for a period exceeding or likely to exceed one week, the Employee is entitled to return to and resume work and defer the unused portion of leave until the child is discharged from the hospital, upon giving the Employer reasonable notice.

### **15.09 Return to Work**

When an employee reports for work upon the expiration of pregnancy and/or parental leaves, the Employee shall resume work in the position held by the Employee immediately before the leave began or where that position is eliminated in a comparable position within the site with not less than the same wages and benefits, with no loss of benefits accrued to the commencement of the leave.

### **15.12 Day of Birth or Adoption**

Where an Employee's spouse gives birth to a child or when an adopted child arrives in the Employee's home, the Employee shall be granted special leave without loss of regular pay up to a maximum of twelve (12) scheduled hours during the confinement of the mother or the date of the child's arrival.

## **ARTICLE 16 - SICK LEAVE**

### **16.01 Sick Leave Defined**

- (a) Sick leave means the period of time an employee is absent from work by virtue of being sick or disabled, or because of an accident for which compensation is not payable under the Workman's Compensation Act.
- (b) An employee who is absent from a scheduled shift on approved sick leave shall only be entitled to sick leave pay if the Employee is not otherwise receiving pay for that day, and providing the Employee has sufficient sick leave credits.

- (c) An employee who is absent from a scheduled shift on approved sick leave shall be entitled to sick leave pay at the rate of 75% of the employee's hourly rate.

**16.02 Annual Paid Sick Leave**

The Employer agrees that each Employee is entitled to accrue one (1) hour sick leave credit for each twenty-one point seven five (21.75) Regular Hours Paid.

**16.03 Maximum Accumulation of Sick Leave**

The maximum accumulation shall be one hundred and ninety two (192) hours of sick leave credits.

**16.04 Proof of Illness**

Employees may be required to submit physician statements for sick leave absences.

**16.05 Sick Leave Records**

The Employer shall routinely provide each Employee with a statement of the Employee's sick leave credit at any time upon request.

**16.06 Personal Preventative Days**

Provided the Employee has sufficient accrued sick credits, Employees shall be allowed to use thirty-six (36) hours per annum of sick leave credits in order to engage in personal preventative medical care or tend to a child or other person for whom the Employee is responsible.

**16.07 Report of Injury on Duty**

An employee who is injured in the performance of job duties will immediately report or have the injury reported to the Administrator or delegate.

**16.08 Regular Attendance at Work**

The Union agrees to cooperate with the Employer to secure punctual and regular attendance at work and to do all in its power to eliminate tardiness or absenteeism.

## **ARTICLE 17 - BEREAVEMENT LEAVE**

### **17.01 Immediate Family Defined**

For the purpose of ascertaining bereavement leave with pay, the members of an employee's immediate family shall include father, mother, sister, brother, husband, wife, spouse, son, daughter, mother-in-law, father-in-law, son-in-law, daughter-in-law, grandparent, grandchild, stepchild or ward of the Employee or a relative or friend permanently residing in the Employee's household or with whom the Employee permanently resides.

### **17.02 Day of Death in Immediate Family**

If a death occurs in the immediate family of an employee when said employee is at work, then said employee shall be granted bereavement leave with pay for the remainder of his tour for that day.

### **17.03 Immediate Family**

If a death occurs in the immediate family of an employee, the Employee shall be granted five (5) consecutive days bereavement leave without loss of regular pay commencing on the calendar day following the day of the death of the family member. The Employee shall not have a loss of regular pay for shifts not worked during the Bereavement Leave.

### **17.04 Bereavement Leave during Leave of Absence**

An employee who would be on a leave of absence, other than bereavement leave, shall not be eligible for bereavement leave with pay.

### **17.05 Bereavement Leave during Sick Leave**

An employee on sick leave with pay shall not be eligible for bereavement leave with pay.

### **17.06 Bereavement Leave during Vacation**

An employee who qualifies for bereavement leave while on approved vacation leave shall have such vacation leave rescheduled by mutual agreement and shall receive bereavement leave for the period for which they qualify under the Collective Agreement.

### **17.07 Funeral of a Relative**

One day of bereavement leave without loss of regular pay on the calendar date of the funeral shall be granted in the event of a death of a brother-in-law, sister-in-law, aunt or uncle of an employee.

## ARTICLE 18 - LEAVE OF ABSENCE

### 18.01 Application for Leaves of Absences

Employees shall apply in writing for all leaves of absence and the Employer shall respond in writing to the employee.

### 18.02 Leave of Absence for Union Business

- (a) Upon the request of the Union and subject to reasonable advance written notice being given, up to two (2) employees may receive leave of absence without pay to attend to legitimate local union business, subject however to the requirements of the Employer. Such request shall not be unreasonably withheld.
- (b) If requested in writing, the Employer will continue to pay the Employee's wages and benefits and bill the costs of this to the Union for reimbursement.

### 18.03 Personal Leave of Absence Without Pay

The employer may grant a leave of absence without pay and without loss of seniority to a maximum of one (1) year to any employee requesting such a leave for good and sufficient cause.

### 18.04 Leave of Absence for Education

- (a) The Employer may grant an Educational Leave without pay to a maximum of one (1) year to employees who have been employed for a minimum of (1) one year.
- (b) During such leave, the employee shall retain their seniority and shall retain their service accrued prior to the leave but shall not accrue further service or be entitled to the other benefits of this agreement during the period of the leave.
- (c) Upon return from an Education Leave of absence, the employee shall return to their former or equivalent position.

### 18.05 Court Leave of Absence

Leave of absence without loss of regular pay shall be given to an Employee other than an employee on leave of absence without pay or under suspension, who is required:

- (a) to serve on a jury; or
- (b) by subpoena or summons to attend as a witness in any proceedings for an employment related matter held:

- (i) in or under the authority of a court; or
- (ii) before an Arbitrator or person or persons authorized by law to make an inquiry to compel the attendance of witnesses before it.

#### **18.06 Deductions of Court Fees**

Any Employee given leave of absence without loss of pay to serve pursuant to **Article 18.05** shall redirect to the Employer the amount of the fees the Employee receives for such duty except travel pay and meal allowance.

### **ARTICLE 19 - SENIORITY**

#### **19.01 Seniority Defined**

- (a) Seniority for employees shall be the date of hire into a bargaining unit position with the Employer.
- (b) Seniority shall operate on a bargaining unit basis.
- (c) When two or more persons have the same date of hire, seniority will be established in the order in which they were hired.
- (d) For the purpose of **Article 19.01 (a)** date of hire into a bargaining unit position shall mean date of employment with the Employer prior to the Union certification date.

#### **19.02 Seniority Roster**

A seniority roster of all employees covered by this Agreement showing name, classification and seniority shall be revised and posted in January of each year and shall remain posted with a copy sent to the Union. A thirty (30) day protest period shall follow such posting. Upon presentation or proof of error by an employee, or the Union, or the Employer, the seniority roster shall be corrected. Any seniority date not protested within the thirty (30) day protest period shall be considered as permanently established.

#### **19.03 Loss Of Seniority**

- (a) An Employee shall lose both seniority and employment in the event that:
  - i) The Employee voluntarily leaves the service of the Employer; or
  - ii) The Employee is discharged and is not reinstated through the grievance

and/or arbitration procedure; or

- iii) The Employee is laid off for a period of eighteen (18) months if the affected employee notifies the Employer of his desire to return every six (6) months; or
- iv) having been laid off, the Employee fails to return to work within fourteen (14) days of being recalled.
- v) the employee retires.

#### **19.04 Transfer of Position outside of the Bargaining Unit**

- (a) No employee shall be transferred to a position outside the bargaining unit without the Employee's consent. If an employee is transferred to a position outside of the bargaining unit, the Employee shall retain seniority for a period up to 12 months from the date of the transfer.
- (b) When an employee is temporarily transferred to a position outside of the bargaining unit, the employee shall continue to earn benefits of the Agreement and pay Union dues.

### **ARTICLE 20 - PROMOTIONS AND STAFF CHANGES**

#### **20.01 Posting Vacancies**

- (a) A notice shall be posted where the Employer determines that:
  - i) A regular vacancy exists; or
  - ii) A new position is created; or
  - iii) A temporary vacancy exists as a result of a leave of absence of two (2) months or more;
- (b) Where a vacancy is to be filled, notices shall be posted for a period of seven (7) calendar days.

#### **20.02 Notice of Posting**

The notice of posting shall indicate the nature of the position and the qualifications required.

### **20.03 Outside Applications**

This posting shall not prohibit Administration's right to advertise for persons outside the bargaining unit provided that first consideration shall be given to Employees within the bargaining unit who apply for such vacancies.

### **20.04 Vacancies and Promotions**

- (a) In the selection of applicants for vacant positions, primary consideration shall be given to skills, ability and qualifications to perform the required duties. If skills, ability and qualifications are reasonably equal, seniority shall prevail. Every effort will be made to fill vacancies or new positions with the existing staff.
- (b) The Employer shall have a right to fill a vacant position on an interim basis until the position is filled in accordance with **Article 20.01**.

### **20.05 Trial Period**

The successful applicant shall be placed on trial for a period of thirty (30) working days. The placement shall be conditional on satisfactory service. In the event the successful applicant proves unsatisfactory or unwilling during this period, or if the new employee is unable to perform the duties of the new job, the employee shall be returned to the former position and wage rate without loss of seniority. Any other employee promoted or transferred because of this arrangement shall also be returned to their former position.

### **20.06 Appointment to a Vacant Position**

Within seven (7) calendar days of the date of appointment to a vacant position, the name of the successful applicant shall be posted on the designated bulletin boards and provided to the Union.

### **20.07 Staff Development**

The Employer agrees to the principle of staff development and any pertinent information received by the Employer regarding workshops, seminars, etc., will be screened by the Employer and posted on the bulletin board.

### **20.08 Reverting to Former Position**

Regular employees who are accepted for temporary vacancies shall revert to their former position and status upon completion of the temporary work.

## **ARTICLE 21 - NEW CLASSIFICATIONS**

### **21.01 New Classification**

- (a) Should a new classification be created within the bargaining unit as set out in Appendix "A", during the term of this Agreement, the Employer and the Union shall decide the rate of pay. Nothing herein prevents the Employer from filling such position and once the rate is determined the retroactivity shall be paid to the Employee from the initial date of the appointment.
- (b) The employer shall provide job descriptions for all positions and classifications, for which the union is bargaining agent.

## **ARTICLE 22 - SAFETY, HEALTH AND WELFARE**

### **22.01 Promotion of Health & Safety and Prevention of Accidents**

The Employer shall make reasonable provisions for the safety and health of Employees during their hours of employment. The Employer and the Union shall co-operate fully towards the prevention of accidents and the reasonable promotion of safety and health. The Employer shall follow and work closely with the new Occupational Health and Safety Act and will schedule regular Health and Safety meetings. Those Employees from the bargaining unit who attend these meetings shall not suffer any loss of pay or shall be paid in accordance with the Act.

### **22.02 Representation on the Committee**

Representation on this committee shall consist of at least two Union Members and two representatives of the Employer.

### **22.03 Frequency of Meetings**

The Occupational Health & Safety Committee shall meet as determined by the committee's rules of procedures.

### **22.04 Minutes of Meetings**

Minutes of each meeting of the Committee shall be prepared and signed by joint chair persons as promptly as possible after the close of the meeting.



## **22.05 Worker's Compensation**

- (a) An employee excluding a casual worker is being compensated under the Workers' Compensation Act, the Employer shall pay a supplement to the employee excluding a casual worker equal to the difference between the earnings replacement benefits received from Workers' Compensation and the employee's net pre accident earnings. This supplement shall also apply to the first two days of an injury or accident for which an employee receives Workers' Compensation benefits. It is the intent of the parties that under no circumstances shall an employee receive an increase in his/her income while in receipt of Workers' Compensation benefits. When the supplement is being paid, the Employer shall deduct from the employee's accumulated sick leave credits an equivalent number of sick leave hours as were paid in the supplement. When an employee's accumulated sick leave credits are exhausted, the supplement shall cease and the employee shall be paid only the Workers' Compensation benefits.
- (b) The Employer shall continue the eligibility of the Employee and the Employer's cost sharing relationship with the Employee so as to allow for the Employee to continue in the NSHEPP, Group Health and Group Life Plans. The Employee must agree to pay the usual cost shared amount (i.e. Group Health 65/35%, Dental 50%/50% and Group Life 50/50%) for participation in the Plans. This entitlement shall be reviewed by the Employer on a year-to-year basis. In no case shall the Employer be required to cost share the benefits for a period longer than eighteen (18) months following the onset of the WCB period. This shall not determine the Employee's eligibility to participate in the Plans.
- (c) The employee shall continue to accrue seniority while in receipt of Workers' Compensation benefits.
- (d) The employee shall accrue vacation credits while in receipt of Workers' Compensation benefits until such time as the employee's vacation bank (including any vacation credits existing at the time of the injury) equals a maximum of one (1) year of annual vacation entitlement.
- (e) The employee shall not accrue any other benefits while on Workers' Compensation.

## **ARTICLE 23 - PAYMENT OF WAGES**

### **23.01 Pay Days**

Pay day shall be every second Thursday and shall cover a two week period ending on the preceding Saturday. If special circumstances warrant, a cheque may be issued earlier. Pay cheques will be issued by direct deposit at the bank of the employee's choice. Pay vouchers

will be issued on the Wednesday preceding pay day.

### **23.02 Shift Premium**

Effective date of ratification of this agreement, all employees shall receive a shift premium of \$1.90 for all regular hours worked between 1900 hours and 0700 hours, subject to an increase of fifteen (15) cents (\$0.15) effective April 1,2020, and a further increase of twenty (20) cents (\$0.20) effective March 31, 2021.

### **23.03 Weekend Premium**

Effective date of ratification of this agreement, all employees shall receive a weekend premium of \$1.90 for all regular hours for all regular hours worked between midnight Friday and midnight Sunday, subject to an increase of fifteen (15) cents (\$0.15) effective April 1,2020, and a further increase of twenty (20) cents (\$0.20) effective March 31, 2021.

## **ARTICLE 24 - TEMPORARY ASSIGNMENTS**

### **24.01 Assignment to a Lower Classification**

Where an employee is temporarily assigned to perform work in a classification paying a lower rate than his own, while there is work available in his own classification, the employee shall be paid his regular rate.

### **24.02 Assignment to a Higher Classification**

When an employee is temporarily assigned to perform work in a classification inside the bargaining unit paying a higher rate, the employee shall receive the rate for the higher classification.

## **ARTICLE 25 - CLOTHING**

### **25.01 Damaged Personal Effects**

If eye glasses, contact lenses, dentures, or other personal effects are damaged by a resident in the performance of an employee's duties, the incident will be reviewed by the Administrator, and if it is determined the incident occurred during the course of the Employee's duties, the Employer will repair or replace the damaged article, based upon a reasonable cost of repair or replacement.

## ARTICLE 26 - PENSION AND GROUP BENEFITS

### 26.01 Pension Plan

The Employer agrees to enroll eligible employees into the NSHEPP Defined Benefit Pension Plan. Upon enrollment in the Pension Plan, the terms of the Plan respecting eligibility and levels of contribution shall apply.

### 26.02 Group Health and Benefits Plans

- (a) The Group Medical now in effect, will continue to be in effect. The Employer shall contribute 65% and the employee shall contribute 35% of the premiums of for the Group Medical Plan.
- (b) The Group Life Insurance and AD&D now in effect, will continue to be in effect. The Employer shall also offer a Dental Plan. Participation in the Dental Plan is mandatory for all employees, except where satisfactory proof of coverage under a spouse plan is provided. The Employer shall contribute 50% and the employee shall contribute 50% of the premiums of the Group Life Insurance Plan, the Accidental Death and Dismemberment Plan and the Dental Plan.
- (c) In addition to the Group Life Insurance referred to in 26.02 (b) above, and subject to the availability under existing plans, Employees will be allowed to purchase at their cost, standard Term Life Insurance on an optional basis.
- (d) While an employee is on extended leave and a temporary vacancy exists as defined in article 2.06, if eligible, the Employer shall permit the Employee to continue participation in the Group Benefit Plans. In such case, the Employee shall be responsible to pay both the Employer and the Employee's shares of the premium costs for maintaining coverage for which the Employee is eligible during the period of leave. Any arrears will result in the immediate cancellation of the employee's participation in the Group Benefit Plan.

### 26.03 Meal Allowance

The Employer will continue to provide low cost meals to Employees on duty. The costs of these meals will not exceed two (\$2.00) dollars per meal.

## **ARTICLE 27 - JOB SECURITY**

### **27.01 Restrictions on Contracting Out**

Except for service agreements with the District Health Authorities, no Bargaining Unit member shall be terminated, laid off from employment or have their hours reduced as a direct result of the Employer contracting out, except in emergency situations.

## **ARTICLE 28 - PERSONNEL RECORDS**

### **28.01 Performance Appraisal Program**

Where the Administration maintains a performance appraisal program, such appraisals shall be discussed with the Employee. The Employee shall have an opportunity to sign and comment on the evaluation.

### **28.02 Review of Personnel File**

Upon request and twenty-four (24) hours (Monday to Friday) notice, an employee shall be permitted to view the Employee's personnel file, with the exception of confidential information from a previous Employer.

### **28.03 Introduction of Evidence**

No evidence from the Employee's record may be introduced as evidence in any hearing of which the Employee has not been notified of at the time of filing.

### **28.04 Copies of Personnel Record**

An employee shall have the right to copies of any material contained in the Employee's personnel record.

### **28.05 Purging Employee Files**

An employee who has been subject to disciplinary action other than suspension may, after twenty (20) months of continuous service from the date the disciplinary measure was invoked, request in writing that the personnel file be cleared of any record of the disciplinary action. Such request shall be granted provided the Employee's file does not contain any further record of disciplinary action during the twenty (20) month period, of which the Employee is aware. The Employer shall confirm in writing to the Employee that such action has been effected.

## ARTICLE 29 - RETROACTIVE PAY

### 29.01 Retroactivity of Pay

Retroactivity of pay shall only apply to employees for the salary adjustments on the dates set out in Appendix "A", annexed hereto. Employees leaving the employ of the Employer prior to the signing of this agreement shall be entitled to retroactivity upon giving the Employer notice within 30 days of the date of signing of this agreement.

### 29.02 No Retroactivity of Other Provisions

All other provisions of this Collective Agreement shall only become effective on the date of signing of this Collective Agreement.

## ARTICLE 30 - UNION MANAGEMENT COMMITTEE

### 30.01 Union Management Committee

The Union and the Employer agree to establish/maintain a Union Management Consultation Committee which shall be comprised of two (2) representatives of the Local Union and two (2) representatives of the Employer. A person designated by the Union and the Employer shall alternate as the Chairperson.

### 30.02 Frequency of Meetings

The committee shall meet no less than three (3) times per year. Either party may request additional meetings on two (2) weeks notice in which case the Parties shall schedule a meeting at a mutually agreeable time.

### 30.03 Jurisdiction of Committee

- (a) Topics for discussion may be agreed upon by the Committee and the agenda shall be circulated one (1) week prior to the meeting. By mutual agreement, items may be discussed if a matter arose after the agenda has been finalized.
- (b) The Union Management Consultation Committee shall meet to discuss matters of concern between the Parties which may include the following:

Staffing	Orientation	Workload
Scheduling	Transfers	Reassignment
Scheduling difficulties created by short and long-term absences		

## Layoffs

- (c) Correcting conditions causing grievances and misunderstanding but not any matter that has been referred to the grievance and arbitration process
- (d) Minutes are to be drafted by the person appointed to act as secretary to the committee. The draft minutes shall be typed and circulated by the Employer not later than three (3) calendar weeks following the meeting. The committee shall be responsible for:
  - i) defining problems; and
  - ii) developing viable solutions to such problems; and
  - iii) recommending the proposed solutions to the appropriate Employer authority.

### **30.04 No Loss of Pay**

No Employee shall suffer a loss of regular pay and benefits while attending the Union Management Consultation Committee.

## **ARTICLE 31 - NO STRIKE OR LOCKOUT**

### **31.01 No Strike, Work Stoppage, or Slowdown**

The Union agrees that there shall be no strike, work stoppage, or slowdown during the term of this Agreement and the Employer agrees that there shall be no lockout of the members of the Union during the term of this Agreement.

## **ARTICLE 32 - DURATION AND TERMINATION OF AGREEMENT**

### **32.01 Agreement Shall be Binding**

This Agreement shall be in effect for the period commencing on April 1, 2018 and ending March 31, 2021 and shall be renewed automatically from year to year thereafter unless one of the parties notifies the other, in writing, within sixty (60) days of the expiration date of this Agreement, of its intention to terminate or seek amendments to this Agreement.

**32.02 Changes by Mutual Agreement**

Any changes deemed necessary in this Agreement may be made by mutual agreement at any time during the existence of the Agreement providing they are reduced to writing and signed by the Parties.

**32.03 Notices in Accordance with the Agreement**

Notices to be effective must be in writing and served in the following manner:

- a) If given by the Employer, it must be served either by personal or registered mail upon the President or the Secretary of the Union .
  
- b) If given by the Union, it must be served either by personal service or registered mail upon the Employer.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, **2021.**

**FOR THE UNION:**

**FOR THE EMPLOYER:**

_____	_____
_____	_____
_____	_____

**Appendix "A" - (Hourly Rate determined by 2080)**

**Dietary Worker / Environmental Services**

		Rate	Expired	1-Apr-17	1-Apr-18	31-Mar-19	1-Apr-19	31-Mar-20	1-Apr-20	31-Mar-21
PROBATIONARY	Annual		31,847	32,165	32,648	32,811	33,303	33,470	33,972	34,142
	Hourly		\$15.31	\$15.46	\$15.70	\$15.77	\$16.01	\$16.09	\$16.33	\$16.41
REGULAR	Annual		32,381	32,705	33,195	33,361	33,862	34,031	34,542	34,714
	Hourly		\$15.57	\$15.72	\$15.96	\$16.04	\$16.28	\$16.36	\$16.61	\$16.69

**Cook / Cook's Helper**

		Rate	Expired	1-Apr-17	1-Apr-18	31-Mar-19	1-Apr-19	31-Mar-20	1-Apr-20	31-Mar-21
PROBATIONARY	Annual		40,198	40,600	41,209	41,415	42,036	42,246	42,880	43,095
	Hourly		\$19.33	\$19.52	\$19.81	\$19.91	\$20.21	\$20.31	\$20.62	\$20.72
REGULAR	Annual		40,881	41,290	41,909	42,119	42,750	42,964	43,609	43,827
	Hourly		\$19.65	\$19.85	\$20.15	\$20.25	\$20.55	\$20.66	\$20.97	\$21.07

**Journeyman Cook**

		Rate	Expired	1-Apr-17	1-Apr-18	31-Mar-19	1-Apr-19	31-Mar-20	1-Apr-20	31-Mar-21
PROBATIONARY	Annual		43,929	44,368	45,034	45,259	45,938	46,168	46,860	47,094
	Hourly		\$21.12	\$21.33	\$21.65	\$21.76	\$22.09	\$22.20	\$22.53	\$22.64
REGULAR	Annual		44,676	45,123	45,800	46,029	46,719	46,953	47,657	47,895
	Hourly		\$21.48	\$21.69	\$22.02	\$22.13	\$22.46	\$22.57	\$22.91	\$23.03

**Residential Care Assistant without certificate**

		Rate	Expired	1-Apr-17	1-Apr-18	31-Mar-19	1-Apr-19	31-Mar-20	1-Apr-20	31-Mar-21
START	Annual		33,414	33,748	34,254	34,426	34,942	35,117	35,643	35,822
	Hourly		\$16.06	\$16.23	\$16.47	\$16.55	\$16.80	\$16.88	\$17.14	\$17.22
YEAR 1	Annual		34,099	34,440	34,957	35,131	35,658	35,837	36,374	36,556
	Hourly		\$16.39	\$16.56	\$16.81	\$16.89	\$17.14	\$17.23	\$17.49	\$17.58
YEAR 2	Annual		34,760	35,108	35,634	35,812	36,350	36,531	37,079	37,265
	Hourly		\$16.71	\$16.88	\$17.13	\$17.22	\$17.48	\$17.56	\$17.83	\$17.92
YEAR 3	Annual		35,420	35,774	36,311	36,492	37,040	37,225	37,783	37,972
	Hourly		\$17.03	\$17.20	\$17.46	\$17.54	\$17.81	\$17.90	\$18.17	\$18.26
YEAR 4	Annual		36,082	36,443	36,989	37,174	37,732	37,921	38,489	38,682
	Hourly		\$17.35	\$17.52	\$17.78	\$17.87	\$18.14	\$18.23	\$18.50	\$18.60

**Residential Care Assistant with certificate**

		Rate	Expired	1-Apr-17	1-Apr-18	31-Mar-19	1-Apr-19	31-Mar-20	1-Apr-20	31-Mar-21
START	Annual		34,074	34,415	34,931	35,106	35,632	35,810	36,348	36,529
	Hourly		\$16.38	\$16.55	\$16.79	\$16.88	\$17.13	\$17.22	\$17.47	\$17.56
YEAR 1	Annual		34,760	35,108	35,634	35,812	36,350	36,531	37,079	37,265
	Hourly		\$16.71	\$16.88	\$17.13	\$17.22	\$17.48	\$17.56	\$17.83	\$17.92
YEAR 2	Annual		35,445	35,799	36,336	36,518	37,066	37,251	37,810	37,999
	Hourly		\$17.04	\$17.21	\$17.47	\$17.56	\$17.82	\$17.91	\$18.18	\$18.27
YEAR 3	Annual		36,106	36,467	37,014	37,199	37,757	37,946	38,515	38,708
	Hourly		\$17.36	\$17.53	\$17.80	\$17.88	\$18.15	\$18.24	\$18.52	\$18.61
YEAR 4	Annual		36,792	37,160	37,717	37,906	38,474	38,667	39,247	39,443
	Hourly		\$17.69	\$17.87	\$18.13	\$18.22	\$18.50	\$18.59	\$18.87	\$18.96